

FAQs- Shopper

Q. Where is the sale located?

A. Our sale is located in the gym of the Otter Creek Church at 409 Franklin Road, Brentwood, TN. The entrance is on the North side of the building through the door under the stairs with the banner.

Q. What are your sale hours?

A. Our public sale begins on Friday, 8:00 a.m. to 6:00 p.m. Our half-price sale is Saturday, 8:00 a.m. to 2:00 p.m.

Q. What should I bring to carry all of my purchases?

A. Some people bring laundry baskets, some bring IKEA bags, and others bring giant plastic tubs. You can even bring a stroller! We will have some baskets available for use, but we don't have enough for everyone. We will also have some bags available to carry your stuff to your car.

Q. Do you have an early shopping time for new moms?

A. No. The city of Brentwood only allows us a certain amount of time to host our sale, and that doesn't leave us any extra room in the schedule to set aside a special shopping time for new mothers. We do offer early shopping passes to our consignors to give to a friend. Try to snag one if you know one of our consignors!

Q. What is done with the money that is made at the sale?

A. Proceeds go toward the child-related ministries at Otter Creek and various kid-focused ministries throughout the world. See our homepage for those ministry partners. To date, we have raised over \$1,000,000 to support these ministries.

Q. What type of payment do you accept?

A. We accept cash, check, credit or debit cards at our sale. If you use a credit card there is a 3% convenience fee added (no fee with Debit). We want all of our money to go toward charitable purposes, so we pass the credit card expense to the buyer. We do not take Venmo or other cash app payments due to transaction restrictions.

Q. How long have you been doing this sale?

A. Our first sale was held in the fall of 2006, and we had roughly 100 consignors. We made \$9,000. We've come a long way! Now we have over 350 consignors and average around \$40,000 per sale we give away to child focused ministries in Nashville and around the world.

Q. How can I find out about future sales?

A. Join our [mailing list](#). You will be notified of upcoming sales and important updates before each sale event. You can also follow us on [Instagram](#) and [Facebook](#).

Q. How can I become a consignor?

A. We have an allotted amount of consignors per sale because of space restrictions. We allow all our previous consignors and volunteers to have the first chance to register. If there are any remaining consignor spots open, we will post them on our website. If there are no spots available, we will begin a waiting list. If and when spots open up, those on the waiting list will be notified in order. We do our very best to accommodate all who wish to participate, but we are limited due to space. Visit our website for more information [HERE](#).

Q. How can I become a volunteer at the sale?

A. Visit our website [HERE](#) and go to the volunteer section. Any available shifts will be listed, and you can register for a time slot. If you work a minimum of 4 hours and 15 minutes, you are qualified to shop at the sale on the Thursday of sale week.

Q. How can I get more information about Otter Creek Church?

A. We would love to have you join the family at Otter Creek! It is a wonderful community of believers who love the Lord and each other. Please feel free to ask anyone with a sale t-shirt about our church. We would love to share with you about what Otter Creek means to us and our families. Visit the church website at www.ottercreek.org for more information.