

## **FAQs- Volunteer**

### **Q. How do I become a worker at the sale?**

**A.** Simply visit the “Volunteer” section of our website [HERE](#) to view all available volunteer shifts.

### **Q. What is the benefit of working at the sale?**

**A.** Volunteering a minimum 4.15 hr shift allows you to shop early on Thursday during the presale event from 10:00 am - 2:00 pm. You are also welcome to come later that night at 5:30pm. Additionally, you may shop ½ priced items early on Friday starting at 3pm. Most importantly, you are helping a good cause. ALL of our profits go to children’s and youth ministries at the Otter Creek Church as well as other ministries locally and around the world.

### **Q. What type of jobs will I be asked to do at the sale?**

**A.** A variety of jobs are needed to ensure shoppers have a fantastic experience. We have screeners who help screen items and put items on the floor, workers who straighten the floor and keep it organized during the sale, volunteers who watch the door and check receipts as the customers leave, volunteers who sort all remaining items when the sale is over, and more. You will be adequately trained and led by our amazing volunteer coordinators.

### **Q. What if I need to change my scheduled work time?**

**A.** Just email us! We’re happy to work with you. [sale@ottercreek.org](mailto:sale@ottercreek.org)

### **Q. What time do I need to show up for my shift?**

**A.** We ask all of our volunteers to arrive at least 5-10 minutes before his/her shift begins so that jobs can be assigned, instructions given, and aprons can be picked up to wear.

### **Q. Can I bring children to the volunteer early shopping time on Thursday?**

**A.** No children under 10 are allowed at the sale on Thursday. This means you are not allowed to wear babies. This is for the safety of all shoppers and volunteers. Those who are 10 and older do not need a wristband. Children of all ages are welcome to come on Friday (even during ½ price starting at 3pm) and Saturday when we’re open to the public.

### **Q. What if I can’t work during the actual sale—are there other times available?**

**A.** Yes. We have a pre-sale shift and drop-off shifts available that happen in the days leading up to the sale. These are times where we prepare the sale floor and accept items from our consignors. We also have shifts available the Sunday after the sale when consignors are picking up their unsold items.

### **Q. Do I need to keep my shopping wristband on my wrist to be able to shop ½ price on Friday?**

**A.** Yes, your wristband **MUST** be on your wrist in order to purchase items at ½ price. You’re welcome to shop on Friday after 3pm, but you will not be able to purchase items at ½ price without your wristband on your wrist.