

Hilton Baltimore Inner Harbor – Digital Check In

Features exclusive for Hilton Honors Members include:

1 Digital Key

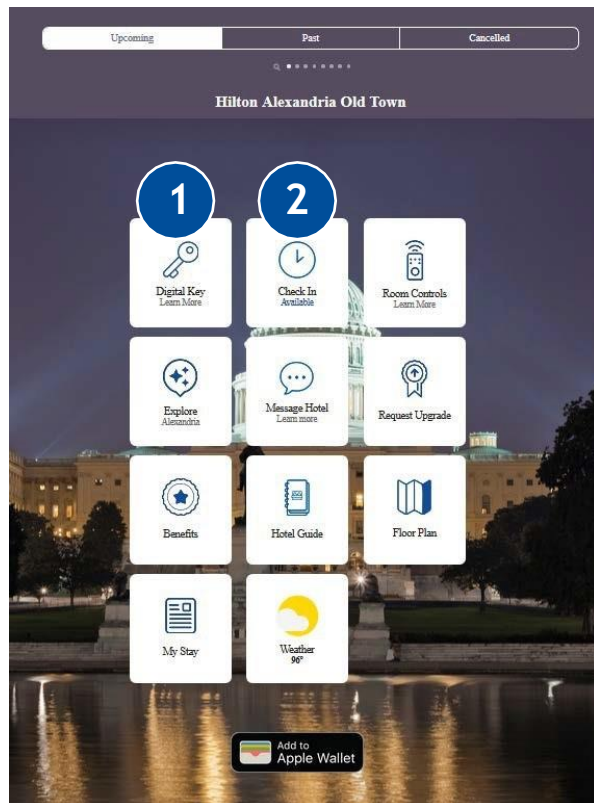
Allows Silver, Gold, Diamond and Lifetime Diamond members to bypass the front desk and go straight to their rooms.

2 Digital Check-In

Guests have control over their arrival experience. Guests can check in and out online or from a mobile device.

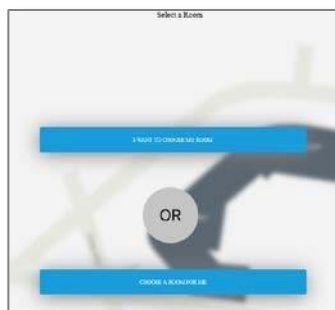
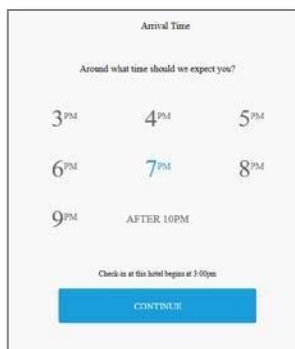
Choose Your Room

Hilton Honors members can select their desired room before arrival. These rooms are on a first come, first serve basis and can be selected using the hotel's floor plan.



DIGITAL CHECK-IN & CHOOSE YOUR ROOM EXPERIENCE

Arrival Time → Select an Option → Floor Selection → Room Selection



PRE-ARRIVAL & STAY INFORMATION

3 Explore

Guests can access a guide to the area surrounding their hotel, complete with recommendations from local Hilton Team Members

4 Benefits

Members can view Hilton Honors benefits by tier.

5 Hotel Guide

Provides need-to-know on-property amenity and service details including:

- Parking
- Dining
- Wifi
- Breakfast
- Fitness
- Guest Assistance

6 Digital Floor Plans

Give guests insight into the area around their hotel with floor plans overlaid on Google or Bing Maps.

My Stay

7 View high-priority information including:

- Hotel Details
- Policies
- Room & Rate
- Applicable Benefits
- Payment Information

