

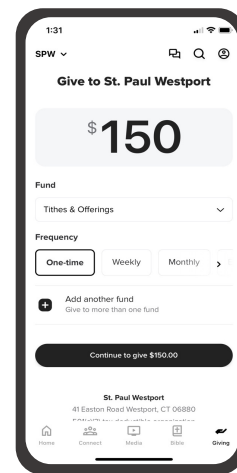
COMING IN OCTOBER:

THE ST PAUL WESTPORT APP

through Subsplash

Featuring Sunday livestream, sermon library, sign-ups, In-App Giving, and more

New Giving Platform launches August 1



FAQs

I'm not the best using technology. Can you help me figure out how to use the new app?

Of course! The app templates on which ours will be modeled are known for user simplicity & accessibility. After we launch, we'll host a few orientation sessions so you feel comfortable using the systems.

When will the app be available?

We expect the new website and app to launch in October 2024.

Where can I find the app?

We'll share more as we get closer to October, but for now — the app will be compatible with all major providers (Apple, Android, etc) and found by simply searching St Paul Westport in your App Store. It will be available for mobile, tablet, and television.

I have a recurring gift set up through our current provider. Do I need to make any changes?

Starting August 1 we are adopting a new giving platform through Subsplash. It will be readily accessible on our current & future website, and once you create an account, you can set up future one-time and recurring gifts. In August Pastor Brad and Tyler will be connecting with recurring donors to move their recurring donations to the new platform.

Will my giving records from the first half of 2024 be available?

Throughout August we will be migrating records to the new platform so that come year end, you'll receive a giving statement that includes all gifts from 2024. If you would like to access your records prior to year end, contact our Financial Manager Lisa Carvalho (acct@stpaulwestport.org). Please note that Lisa is only in the office Mondays and Tuesdays.

What methods of payment can be processed through the new platform?

Subsplash Giving can process credit/debit cards, ACH withdrawal, Google Pay, and Apple Pay. St Paul Westport also has Venmo and PayPal accounts, each optimized for non-profit donations.

I typically give through cash or check. How does this impact me?

Physical gifts through our on-site Giving Box will of course continue as a giving option. Creating a personal account through Subsplash will allow you to track your giving, as well as register for events when the new website & app launch.

Why are we changing giving providers?

What most excites us about this change is the integration of all digital elements together, simultaneously making systems more effective in communication and efficient in cost – and this includes the new giving platform. By making this transition, online and in-app giving can be done in the click of a button. And as an added bonus, lower processing fees are projected to save the church at least \$1,000 annually.