



TRINITY COMMUNITY
C H U R C H

Giving FAQs

Giving Online

Q: Is it safe to give online?

A: Yes. In many ways giving online is safer than writing a check in that an electronic gift cannot be lost or stolen. Plus, it eliminates the extra task of remembering your checkbook on Sundays.

Q: Can I access online giving at any time?

A: Yes! You have the convenience of giving online at any time of the day or night.

Q: What types of accounts can I use for online giving?

A: You can give online from either a checking or savings account or use a debit/credit card.

Q: What are my options for either a one-time gift or recurring giving online?

A: You can make a one-time gift online or set a frequency of weekly, every two weeks, twice a month or once a month. You have the option to schedule when the online transaction(s) occur.

Q: Can I make changes or stop my recurring online giving?

A: Yes. You can make changes to the frequency, amounts, or bank accounts used, or stop your online giving at any time. If you want to stop your online giving, please remember your transaction dates because per IRS regulations, once a gift has been made to the church it cannot be refunded.

Q: Can I make changes to my personal information online?

A: Yes. Simply log in to the system using your user name and password and make the necessary changes (such as an address change.)

Q: Are there any fees associated with online giving?

A: You will not be assessed any fees with online giving. However, if you donate using a debit/credit card, you will have the option to help cover the fees the church pays for these transactions.

Q: Am I able to designate my giving to specific Trinity campaigns online?

A: Yes. While 'general fund' is the main fund for contributions, you may designate money to 'benevolence'. Other fund options are typically more specific and open for a shorter amount of time. If you have any questions about what these are for, please do not hesitate to contact accounting@trinitycc.church.

Q: Will I still receive a contribution statement from the church?

A: Yes. You will receive a contribution statement for all of your giving, online or in person. These are annual statements mailed each January following a calendar year.

Other Types of Giving

Q: When can I give by check?

A: You can drop your check into one of the offering boxes located by the sanctuary doors on any Sunday, or you can mail it to the church at our PO BOX: **PO BOX 580, Libertyville, IL 60048 Attn: Bookkeeper**

Q: May I designate a specific fund on my check?

A: Yes. You can either attach a note to your check (preferred) or write the specific fund(s) on the memo line. If you choose to write on the memo line, please write only the fund title(s) if you wish to have your entire check be tax-deductible. If you write a person's name who may be associated with a specific fund on the memo line, that will affect your check's ability to be tax-deductible. Please defer all tax related questions to your personal accountant.

Q: May I give cash to the church?

A: Yes. You may place cash in one of the offering boxes located by the sanctuary doors on any Sunday. Please use one of the offering envelopes provided (on the small table by sanctuary doors.) You can write your name on the envelope to have the gift appear on your contribution statement or you can leave the envelope blank to give the gift anonymously. *Do not mail cash! Do not hand cash to a church staff member or volunteer!*

Q: May I give cash to a specific fund or ministry?

A: Yes. You may give cash to one (or more) of the specific funds as listed on the online giving page. Simply write the fund(s) on the envelope.

Q: May I donate stock or mutual funds?

A: Yes. Please email accounting@trinitycc.church for instructions.

Q: May I donate any other type of goods or materials to the church?

A: If you have any type of goods or materials that you think might be a benefit to the church, please email accounting@trinitycc.church with a list (and pictures) of what you have to donate. If the church accepts your donation(s), you will get a letter of receipt of the item(s) accepted, much like the ones received from a thrift store donation. This type of donation will not be included on your contribution statement. Please do not bring your items to the church without confirmation of acceptance.

If you have any additional questions about any type of giving, or if you have any concerns or comments regarding your specific giving situation or giving in general, please contact accounting@trinitycc.church. This email gets forwarded directly to Tari Acebal, Accountant.