

In Student Ministries we are empowered by God to reach others for Christ by helping students become lifelong followers of His. We do this best by focusing on two wins:

- Creating engaging experiences
- Building transformational relationships.

Every Wednesday is someone's first Wednesday. We strive to create a personal experience for each student that walks into our campus every week. Guest Experience volunteers create an amazing student experience by engaging with students through the check-in process, so they feel welcome, valued and seen. You will play a vital role in accomplishing our two wins by creating an **engaging experience** and setting up students to enter into **transformational relationships** with God and others.

Here's how we do it:

### Before

- Read weekly communications from your leader prior to student services.
- Check in, wear your nametag, attend huddles, and ongoing training meetings.
- Communicate scheduling conflicts with your team leads and manage your schedule on [My.eaglebrookchurch.com](http://My.eaglebrookchurch.com).
- Be familiar with the campus, schedule, check in process, and new student protocol in order to efficiently answer questions and concerns.
- Be on time and ready to greet students at your designated check in station.

### During

- Be present, guest-focused, and ready to assist students.
- Come dressed ready to serve (welcoming, appropriate, and weather appropriate). Avoid politically motivated or costume attire. (Costume attire is encouraged for parties or special events.)
- Enthusiastically welcome and engage students as they approach your station.
- Check students into services in an accurate, timely manner by utilizing the check in computer program.
- Connect new students with a lobby host or small group leaders to ensure students feel connected quickly.

### After

- Celebrate – share stories of impact.
- Assess and share feedback with your team and team lead.