



Assisted Listening Instructions

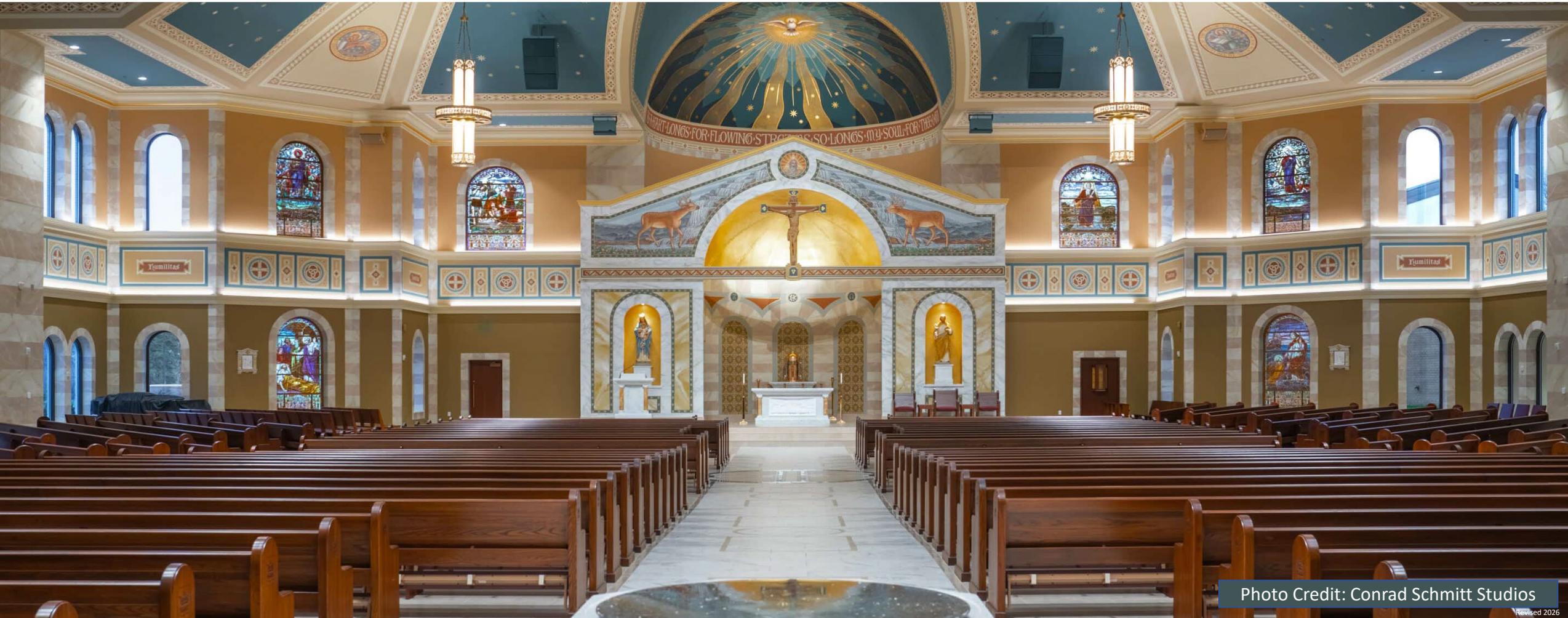


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Learn to setup the WaveCAST app and St. Charles Assisted Listening Wi-Fi Network with your smartphone or a device provided by St. Charles:

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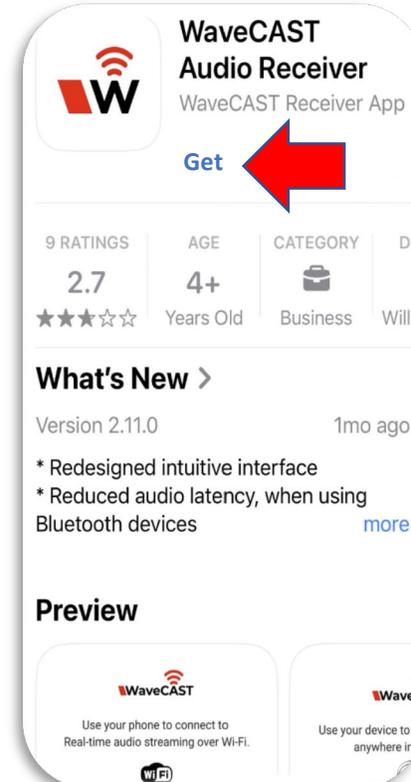
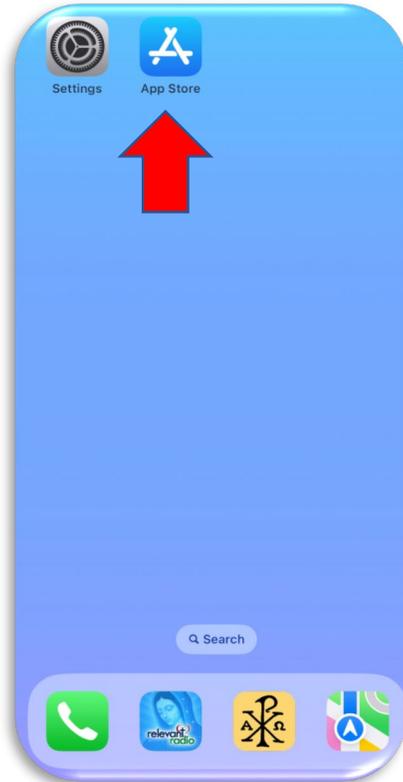
Setup Guide for iPhone

Download the WaveCAST app on iPhone



Go to the App Store.
Search “WaveCAST
Audio Receiver,”

Click “Get” to install
the free app.



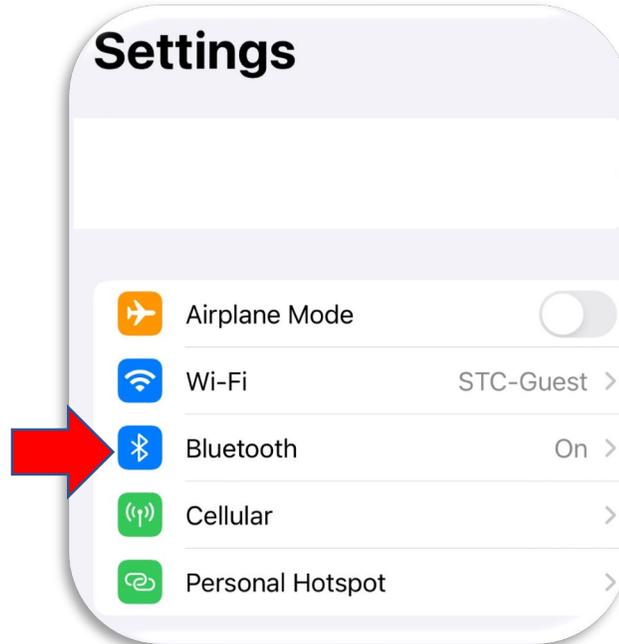
Connecting to Bluetooth from iPhone



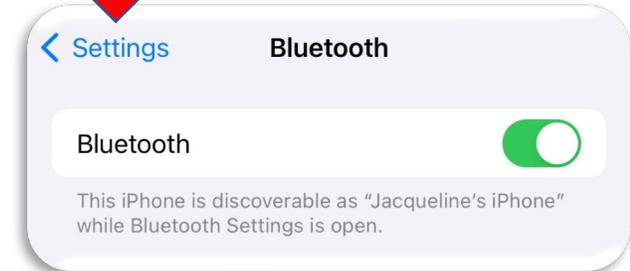
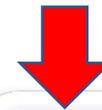
Go to device "Settings."



Select "Bluetooth" icon, and turn switch to "On" (Green).



Click blue "Settings" to go to previous screen.



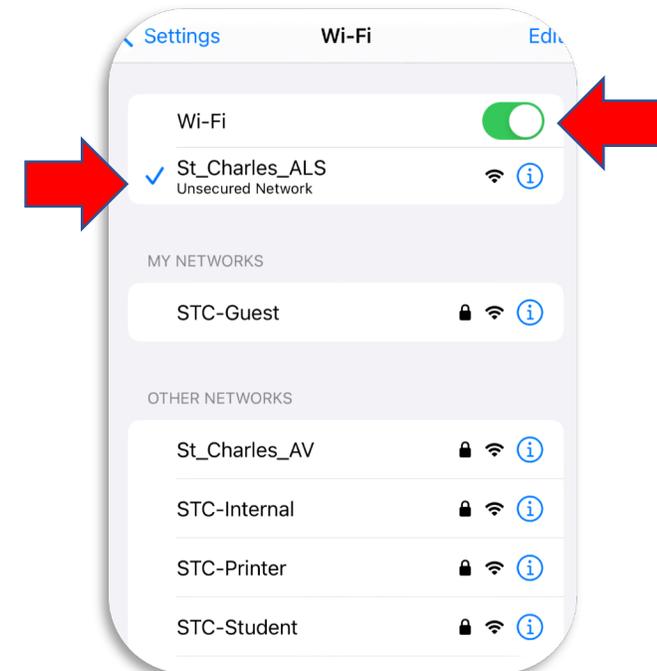
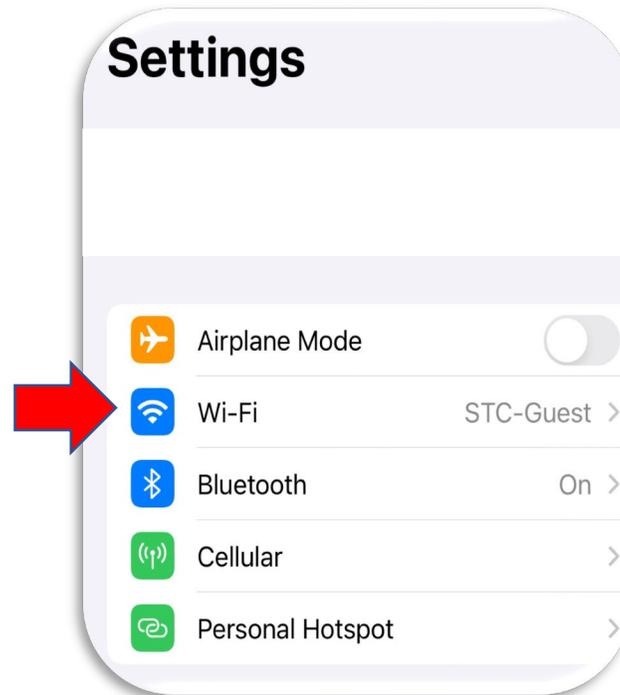
Connecting to St Charles Assisted Listening (ALS) Wi-Fi on iPhone



From Settings, select the blue “Wi-Fi” icon.



Turn Wi-Fi switch “on” by swiping right (Green indicates on). Select “St_Charges_ALS” from the Wi-Fi list. Watch for a blue check mark to appear to the left to confirm connection.



“Tap to Connect” to WaveCast Channel



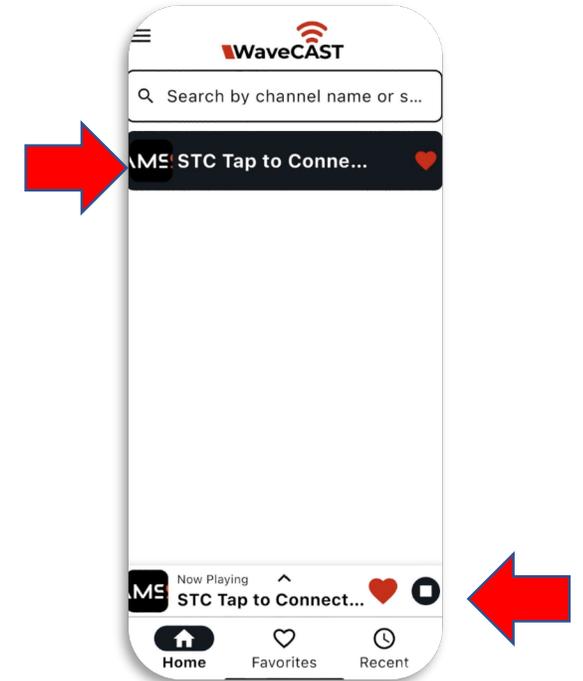
Locate the WaveCAST app on your iPhone, and click to open the app.



Within the WaveCAST app, click “STC Tap to Connect” at the top of the screen.



Save “STC Tap to Connect” as a favorite channel by clicking the “heart” shape on the right side of the screen.



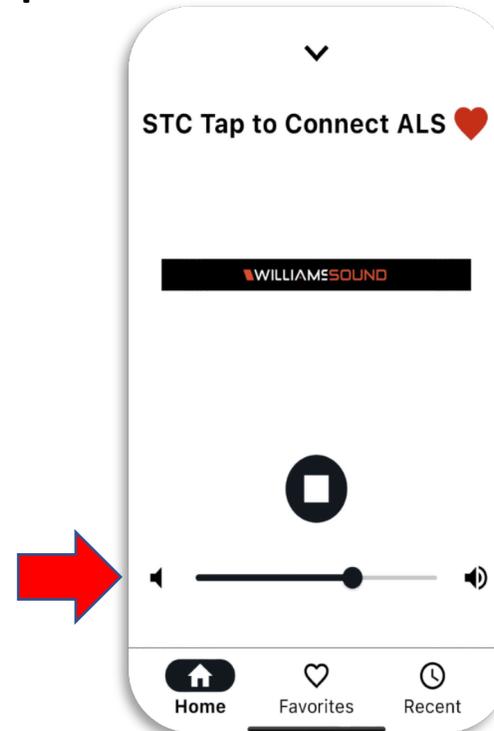
Next time you login, you can simply click “Favorites” to find channel, tap and connect.

Adjust Volume & Connect Earbuds/Headphones

From inside the app, select “Tap to Connect.”



The screen below will appear. Adjust volume with sliding bar on your touchscreen or use the volume buttons on the side of your smartphone.



Connect your headphones or follow your earpiece Bluetooth instructions to pair your device.





Setup Guide for Android

Android: Download WaveCAST from Play Store

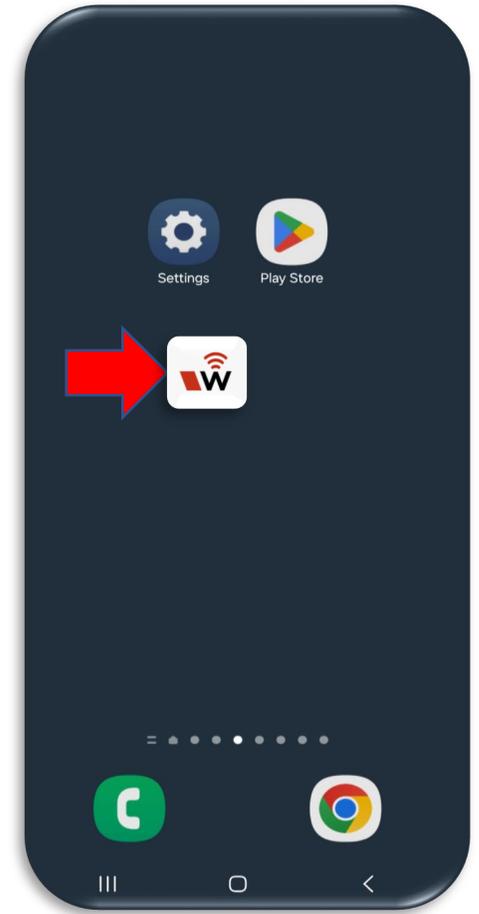
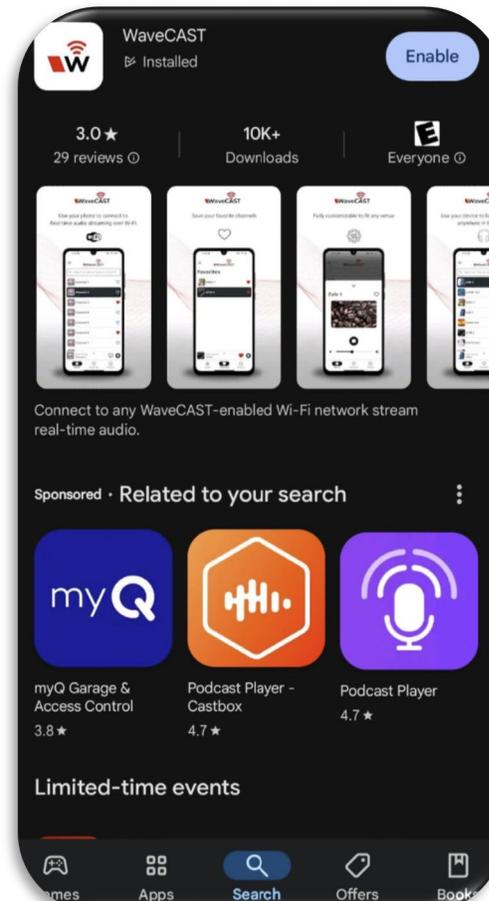
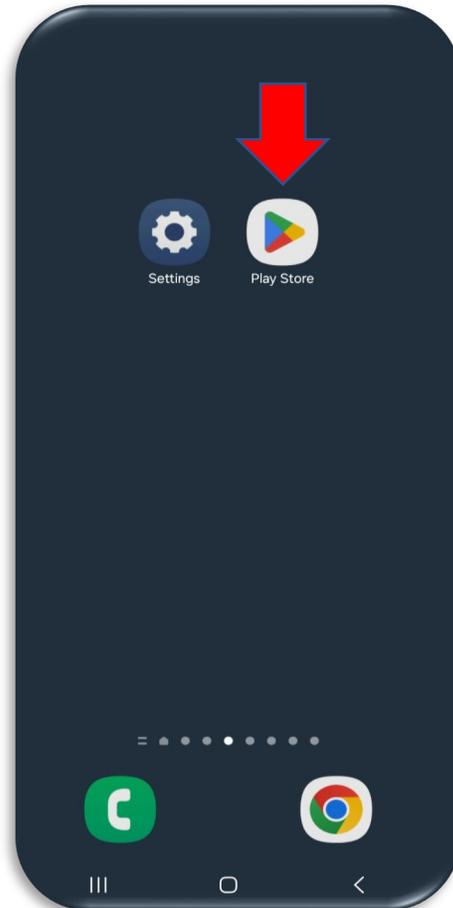


Go to the "Play Store" from your Android smartphone.



Search "WaveCAST" and click "Enable" to install app.

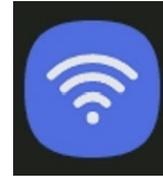
The "WaveCAST app will appear on the screen.



Connecting to Bluetooth from Android

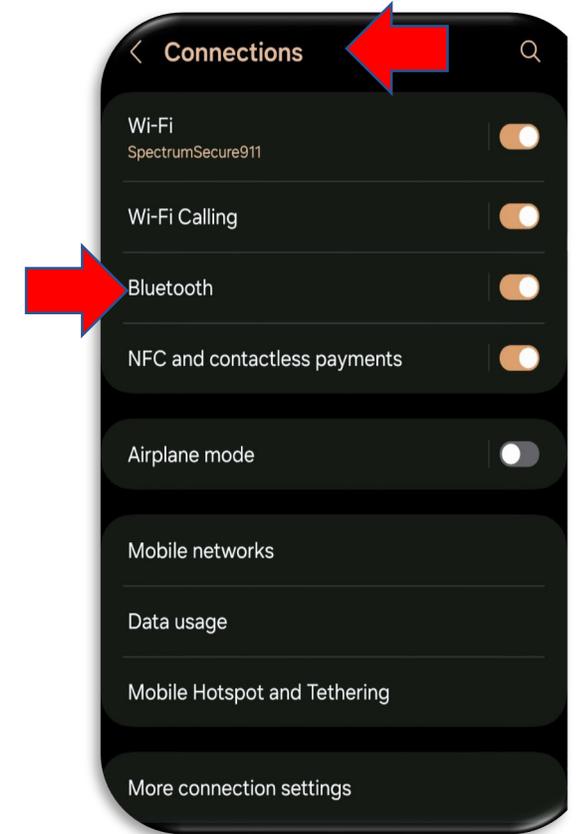
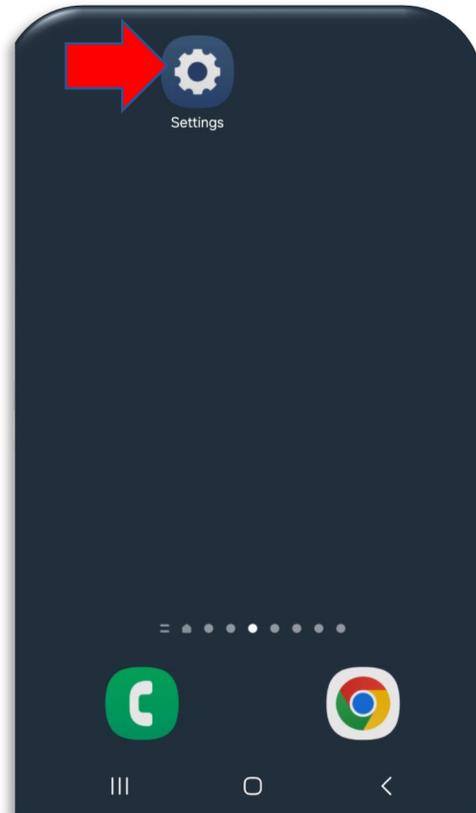


Go to device "Settings."



Select "Connections" from the top of the screen.

Turn Bluetooth switch "on" by swiping right. Then go back by selecting "Connections" a top left of screen.



Connecting to Wi-Fi from Android

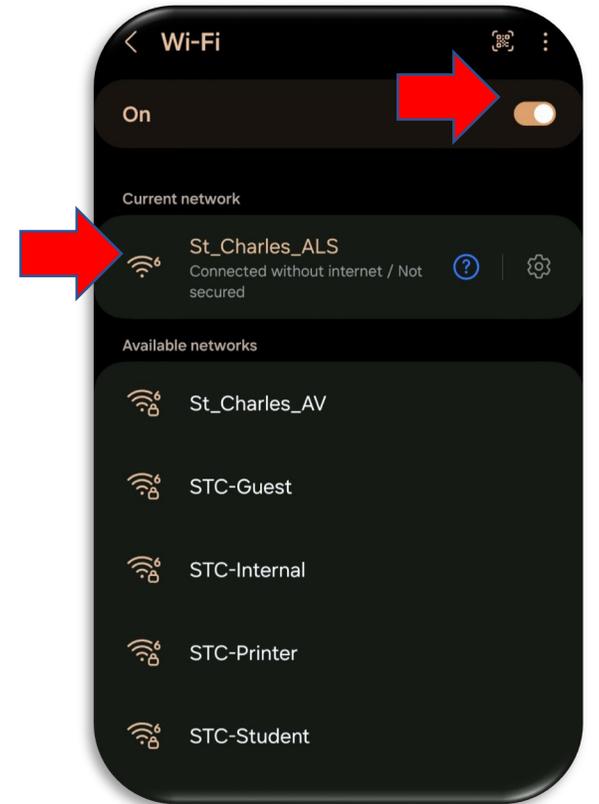
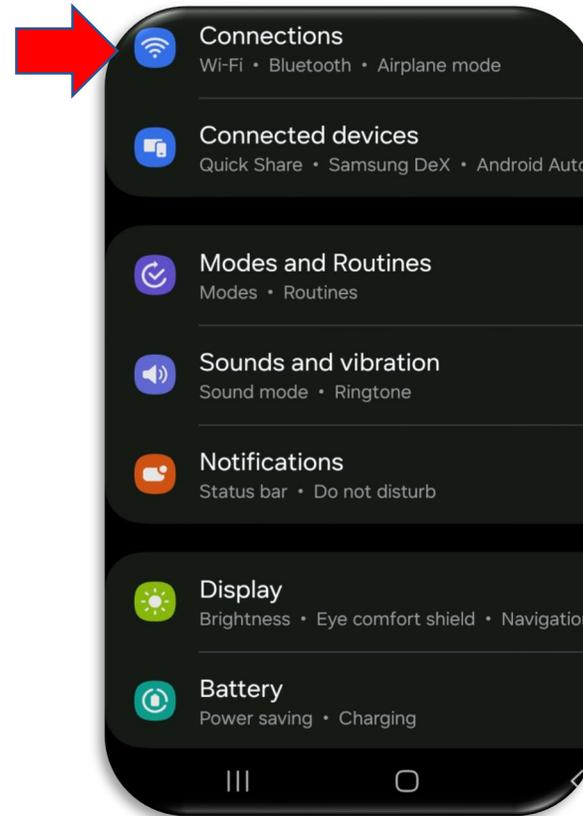
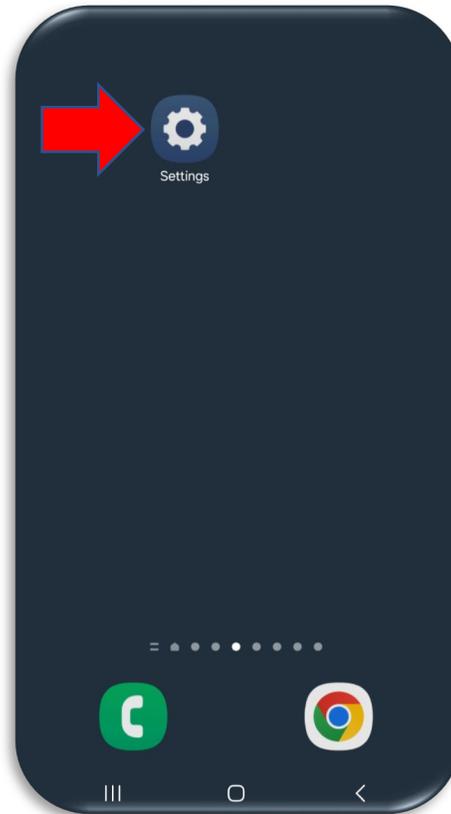


Go to device "Settings."



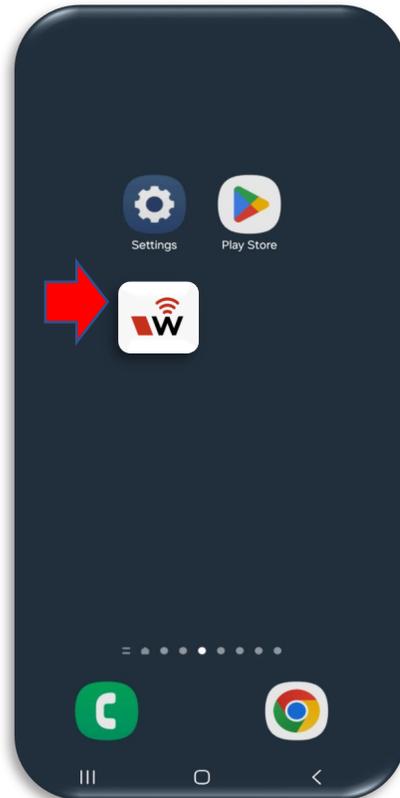
Select "Connections" from the top of the screen.

Turn Wi-Fi switch "on" by swiping right. Select "St_Charles_ALS" from the Wi-Fi list. Watch for the word "Connected."

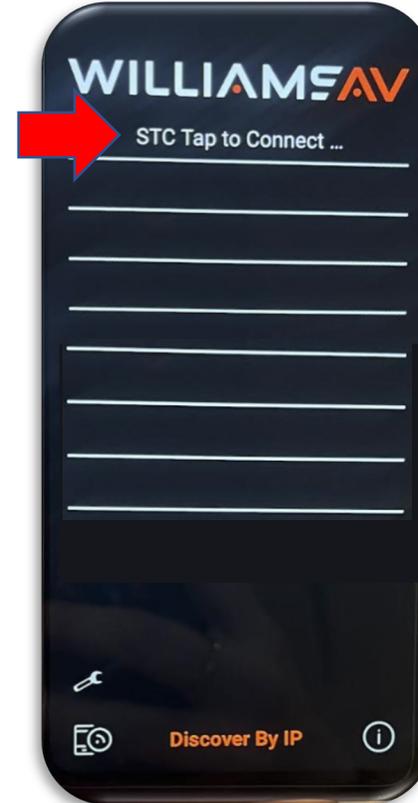


Connect to WaveCAST

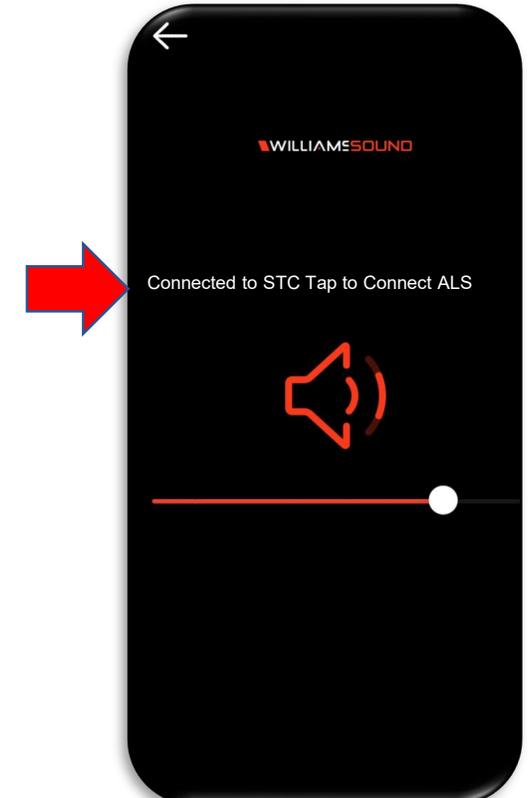
Click on the WaveCAST app, to open the app.



From inside the WaveCAST app, click “STC Tap to Connect” at the top of the screen.



Your Android device is now successfully “Connected” to the St. Charles (STC) Assisted Listening (ALS) network.

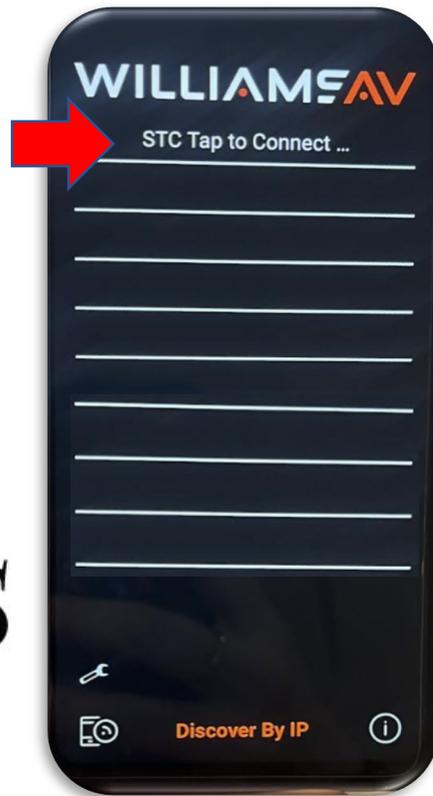


Adjust Volume & Connect Earbuds/Headphones

Upon clicking, "STC Tap to Connect" the volume screen will appear.

To adjust the volume, drag your finger over the touchscreen bar right or left, or use the side volume buttons.

Connect your headphones or follow your earpiece Bluetooth instructions to pair your device.





Setup Guide for St. Charles Provided Device

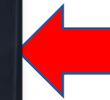
St. Charles Provided ALS Device and Headphones

1. Arrive to Mass 15-minutes early. Ask an Usher or Staff Member to assist in borrowing Assisted Listening devices and headphones from the Ushers' Room #108.
2. The St. Charles Usher or Staff Member will connect you to the Assisted Listening Wi-Fi (St_Charles_ALS), WaveCAST app, volume controls, help plug in the provided headphones or connect your Bluetooth enabled device.
3. Return the borrowed device and headphones immediately after Mass to a St. Charles Usher or Staff Member.

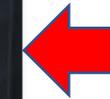


How to Power On St. Charles Device

To turn on the device:
locate the buttons on the
RIGHT side of the device.



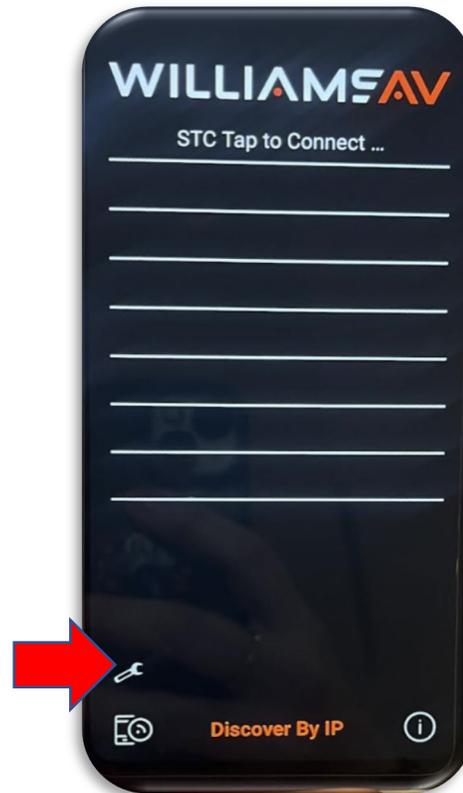
The top, larger button is
for volume control (up or
down).



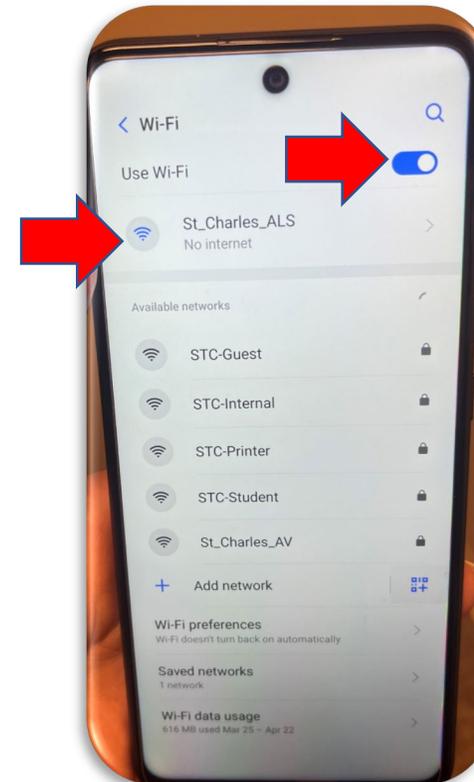
The second, smaller
button is used to turn
the device on.

How to Connect St. Charles Device to Wi-Fi

Once device is powered on, click on the tool icon in the bottom left side of screen to open the device Settings.

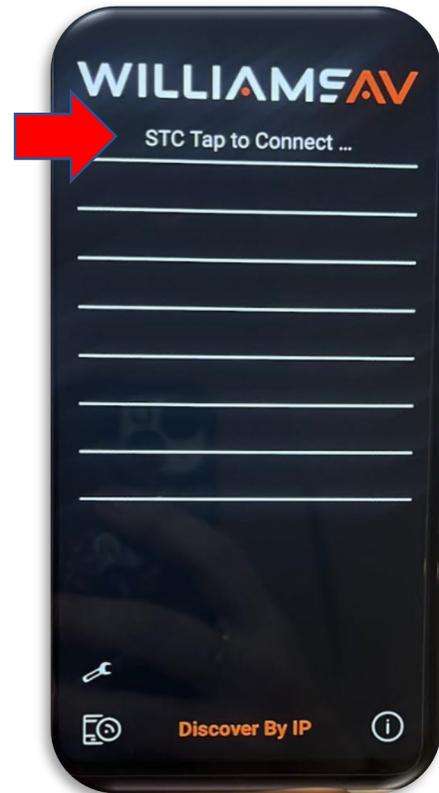


Click "Wi-Fi," and turn the Wi-Fi switch on by swiping right. Select "St_Charles_ALS," and watch for a connection.



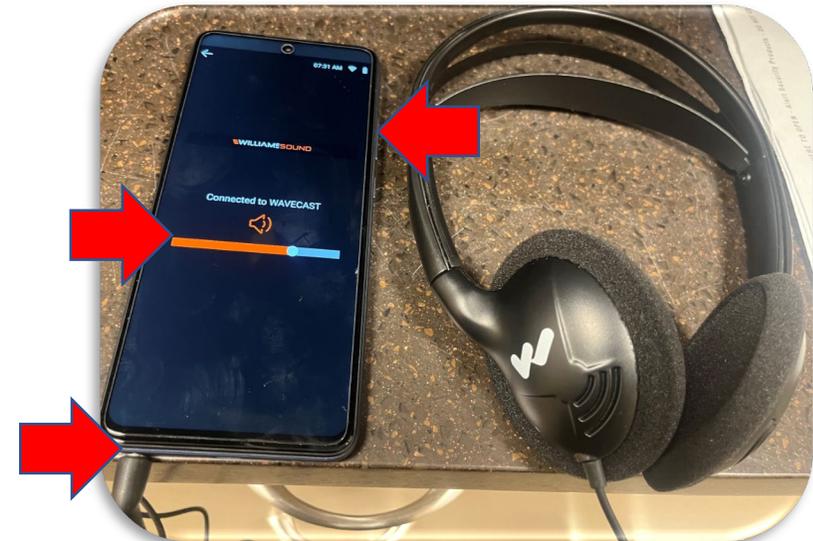
How to Adjust Volume on St. Charles Device

Click the back button at the top of the screen. Click “STC Tap to Connect” under the WilliamsAV icon.



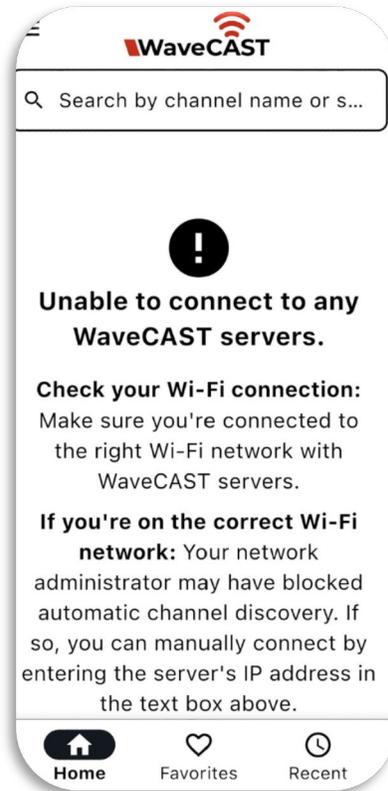
Adjust the volume by using the touch screen or volume buttons on the right side of the device.

Ensure that the headphones are plugged into to the device.



Troubleshooting Tips

1. If you are unable to connect to StCharles_ALS Wi-Fi Network:



- **Make sure you are standing either in the narthex or in the Church when trying to connect to Wi-Fi.**
- **The St Charles Wi-Fi network does not extend to other parts of our long hallways or Borromeo Hall.**
- **If you standing near the narthex or in the church and still cannot find Wi-Fi network, swipe down from top of screen to go to shortcuts, tap the “Airplane mode” icon for at least 10 seconds.**
- **Then, turn airplane mode off, and go back into Wi-Fi settings to search for StCharles_ALS Wi-Fi.**

Tap to turn on Airplane Mode.



Worship Team Contact Information for Assisting Listening Questions



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**"So faith comes from hearing, that is, hearing
the Good News about Christ." – Romans 10:17**